



CONTINUITY OF SERVICE Regularity of Supply

Policy No. 4.001

Freeborn Mower Electric Cooperative will endeavor to furnish continuous service but does not guarantee uninterrupted service. More particularly, the Cooperative specifically disclaims any warranties or representations for, and shall not be liable to the member or any other party for any of the following:

- Any damage or losses caused by reason of the failure or partial failure of the supply of energy; the failure or reversal of phases; any variation in service characteristics caused by accident, equipment deterioration, repairs, or other similar causes.
- Any damage or losses caused by the use of any service wiring, connections, instruments, services, or electrical appliances, installed by the member, or by any third party on behalf of the member.
- Any damage or losses caused by the presence of Cooperative property or equipment on the member's premises.
- Any damage or losses caused by service interruptions or variations in service resulting from acts of God, strikes, riots, pandemics, wars, or other acts beyond the control of the Cooperative.
- Any indirect or consequential damages or losses resulting from any of the above.

Notice of Service Interruptions or Problems

The member agrees to give immediate notice at the office of the Cooperative of any interruptions, irregularities, or unsatisfactory service, and of any defects known to the member.

The Cooperative may, at any time that it deems necessary, suspend the supply of electrical energy to any member for the purpose of making repairs, changes, or improvements on any part of its system. The Cooperative shall make an effort to furnish reasonable notice of such discontinuance to members whenever possible.

Electric Motors

All installations of power loads on the lines are to conform with the requirements of the Cooperative and the rules and regulations as set forth in the National Electrical Code.

The Cooperative must always be consulted on any motor installations. The maximum permissible size depends upon the member's location on the distribution system and the capacity of the circuit.

The Cooperative reserves the right to limit the amount of starting current which may be drawn by any motor installed on its system.

When polyphase motors are to be installed, members shall contact the Cooperative to determine the maximum value of starting current permissible at any given location which value may not be exceeded in any case. Motors requiring this value of starting current or less may be started across the line.

All motors should be provided with devices that will protect the motor against overload or short circuit. All three-phase motors shall have overload devices to insure proper operation for the motor. Motors that cannot be safely subjected to full voltage at starting should be provided with a device to insure that on the failure of the supply voltage the motor will be disconnected from the line.

The duration of phase rotation and the continuity of all three-phase current are guarded with great care, but the Cooperative cannot guarantee against accidental or temporary changes of phase.

Auxiliary Generators

Before the installation and operation of standby motor generating units, the Cooperative shall be advised. Proper switch gear must be installed. For detailed instructions, consult your Cooperative office.

Adopted: 9-28-2021

Signed: Jack Korman
Board Chairman